

ENVIRONMENTAL POLICY

Swiftflow is a London-based property maintenance company providing a range of services to private and commercial customers. Swiftflow has continually set new standards of service and efficiency while adhering to a committed policy of environmental consideration.

For any organization, acknowledging that we all face a challenge to manage our businesses in a more environmentally responsible manner is the first step; as individuals and as groups, we all share this responsibility. At Swiftflow, we believe that to work 'greener' is to work 'smarter'; climate change and the depletion of resources are significant global issues and as a business we accept our responsibility to minimize our contribution to these issues.

To meet this objective we continually assess and implement new policies to address the environmental challenges we face. Since the middle of 2009 we have reduced our carbon footprint by 35% (from 5.5 tonnes per employee to 3.6 tonnes per employee) and aim to lower this by a further 30% before 2013. To continue to meet our targets we will further develop existing Swiftflow policies that include:

- Funding and planting new trees in and around London to offset our emissions and boiler installations
- The recycling of up to 85% of all our waste materials and equipment
- Regular reviews of our own energy consumption and implementing new policies such as switching to a 100% renewable energy tariff and the installation of A-rated heating and cooling systems
- A commitment to using alternative and greener fuels to power the Swiftflow fleet that already includes hybrid, LPG and bio-diesel powered vehicles
- Consistent and efficiently-processed green procurement systems that source recycled or sustainably-sourced materials and equipment from recognized environmentally proactive suppliers

Our policies are clearly communicated, both internally and externally through the collective actions of employees and our brand communication. We work hard to ensure all staff are actively aware of the significance of Swiftflow's environmental management system and this information is communicated in a number of ways: at the point of recruitment and included in Employee Starter Packs; via the Swiftflow website; as a fixture of our monthly performance meetings; specific training is offered in specific areas, such as the recycling of hazardous waste, for example. A full annual review takes place in addition to the regular monthly action plan updates.

An internal working group of key members of the management team – including Directors – is responsible for implementing this plan and, collectively, working to reduce the Swiftflow carbon footprint.



December 2010

